



Multicultural caseworker

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DoCS clients come from a wide range of cultural backgrounds so it's important we deliver our services in a way that takes their language and cultural needs into consideration.

Multicultural caseworkers are frontline staff working with families from all cultural backgrounds.

They carry out the same role as general caseworkers but either have specialist language skills or cultural expertise.

A multicultural caseworker's job involves:

- Focussing on a specific area of language or cultural knowledge, or using solid cross-cultural skills to work with clients from a range of different backgrounds
- Gathering information on specific cases, in family members' own language
- Engaging interpreters when making assessments of cases, or working with families and the community
- Working in Child Protection, Out-of-Home-Care, Early Intervention and Carer Support

Essential skills:

- Analysing and problem solving
- Planning and organising
- Relationship building
- Working with children and young adults

Qualifications needed:

- A degree in social work, social science, welfare or a related discipline

Relevant Experience:

- Student placement experience in a community services/ child and family work environment
- Volunteer experience in a relevant field
- Previous paid work in a relevant occupation working with young people and families

