



Child protection caseworker

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Caseworkers make up two thirds of the DoCS workforce and are frontline staff working to keep children safe.

They help families to find solutions to social, psychological or emotional problems.

They play an integral role in shaping new approaches to child and family support services.

A caseworker's job involves:

- Gathering information about children and young people at risk of harm
- Interviewing people, including children, parents and carers to identify issues affecting the child, young person or family
- Completing assessments, working with families to assess risk factors and strengths
- Working with families to create case plans for positive changes for both the child and family
- Working with the community to build relationships with agencies that work with DoCS to support and strengthen families

Essential skills:

- Analysing and problem solving
- Planning and organising
- Relationship building
- Working with children and young adults

Qualifications needed

- A degree in social work, social science, welfare or a related discipline
- Aboriginal applicants do not need a qualification as their experience with Aboriginal communities is highly valued

Relevant experience

- Student placement/ practicum experience in a community services/ child and family work environment
- Volunteer experience in a relevant field, or
- Paid work in a relevant occupation such as working with young people and families

Caseworkers have the opportunity to move into numerous areas at DoCS. Find out more by going back to the menu of job descriptions or click the 'Download Fact Sheet' button next to the interview.

