



## Casework specialist

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Casework specialists form part of regional clinical teams implementing the Professional Development and Quality Assurance (PD&QA) Program within DoCS.

The PD&QA Program brings together best practice standards, professional development initiatives and quality assurance activities.

The Program aims to improve the quality of practice in child protection, early intervention and out-of-home-care.

Casework specialists are core members of the Regional Quality Review teams. They provide practice coaching and clinical advice to caseworkers and their managers, and are pivotal to the creation and delivery of professional development initiatives.

A casework specialist's role involves:

- Being a core member of the CSC Quality Review team
- Providing professional support to other quality assurance activities
- Practice coaching of caseworkers and new casework managers
- Supporting the implementation of DoCS' new Practice Standards in the Region
- Supporting the Director Practice Standards in the development of the Regional PD&QA Plan
- Supporting a more strategic approach to Practice Solutions – weekly learning and professional development sessions for caseworkers and managers.
- Supporting the effective use of research and professional development resources

Essential skills:

- Analysis and problem solving
- Planning and organising
- Relationship building and influencing
- Awareness of contemporary practice

Qualifications needed

- A degree in social work, social science, welfare or a related discipline or equivalent training and experience

Relevant Experience

- Experience of casework and case management with children, young people and families
- Experience of risk assessment and risk management

