



Casework manager

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Casework managers supervise and lead teams of caseworkers providing services to vulnerable children, young people and their families.

A caseworker manager's role involves:

- Leading and supervising a team of care and protection caseworkers
- Ensuring high standards are maintained within child protection and out of home care services
- Promoting and improving child and family services across government and non government
- Implementing a casework monitoring and evaluation system that guarantees children at risk, and in care, have individual care plans
- Initiating court proceedings
- Providing support and guidance for team members throughout the court process
- Ensuring caseworkers have a supportive environment in which to work
- Participation in inter-agency forums

Essential skills:

- Analysing and problem solving
- Planning and organising
- Relationship building
- Working with children and young adults

Qualifications needed

- A degree in social work, social science, welfare or a related discipline, and or equivalent experience including recent exposure to current academic/ theoretical thinking through relevant experience and/or attendance at seminars/conferences or professional bodies.

Relevant Experience

- Extensive casework experience in child protection, social welfare or child development.

